

ACADEMIC

Study skills, time management, failing grade, etc.

ASK:

How are you doing in terms of preparing for your classes?

FOLLOW UP WITH:

Could you tell me how you spend your time studying?

RESOURCES:

- Student Success/ Supplemental Instruction
978-3209
- Tutoring
wichita.edu/tutoring
- Writing Center
978-3173
- Math Lab
978-3931
- Student Support Services
978-3715
- Contact academic advisor

PERSONAL

Depressed, lonely, need disability accommodations, etc.

ASK:

How is everything going outside of classes (work, family, etc.)?

FOLLOW UP WITH:

Is there anything else bothering you?

RESOURCES:

- Counseling & Testing Center
978-3440
- Disability Services
978-3309
- Office of Diversity & Inclusion
978-3034
- Care Team
wichita.edu/care
- COMCARE 24-hour Crisis Line (for after-hour emergencies)
660-7500
- Title IX Coordinator
Natasha M. Stephens
978-5177

FINANCIAL

Can't pay bills/tuition/fees, have to drop out of school, etc.

ASK:

How would you rate your ability to manage your finances?

FOLLOW UP WITH:

Do you have a financial plan for college?

RESOURCES:

- Financial Aid
978-3430
- Financial Operations
978-3070
- Office of Student Money Management
978-3254

INVOLVEMENT

Would like to connect with students, etc.

ASK:

What is your involvement like with faculty and students?

FOLLOW UP WITH:

Can you tell me anything more about what you're looking for?

RESOURCES:

- Student Involvement
978-3022
- Student Activities Council
978-3022
- Housing & Residence Life
978-3693
- Campus Recreation
978-3082
- Office of Diversity and Inclusion
978-3034

TECHNOLOGY

Need assistance with blackboard, email, mywsu, etc.

ASK:

Could you tell me about your experience with technology?

FOLLOW UP WITH:

How is technology adversely affecting your performance?

RESOURCES:

- OneStop
855-978-1787
- Help Desk
978-4357